

AquaBond™

SURFACING SYSTEM

Rubberecycle LLC (the “seller”), warrants that the AquaBond poured-in-place playground surfacing system will be free from defects in materials and workmanship.

Coverage and length of Warranty

Surface wear attributed to regular use from foot traffic will not penetrate the wear layer of the surfcae.

AquaBond is covered under a 2 year warranty.



Submitting a claim

All warranty claims should be submitted directly to the manufacturer.

Claims may be made via telephone by calling **1.888.436.6846**.

All claims must be accompanied with the following:

- Project name and location
- Contact information of the claimant
- Date of original installation
- A detailed description of the claimed defect and the date the defect was discovered
- Images of the defect
- Any other information deemed necessary by the manufacturer to ascertain the nature and scope of the claim.

Additional Considerations

- In the event that repair or replacement is made under this warranty, the remaining warranty applicable to the repaired or replaced product shall only extend for the time remaining under the original warranty.
- Seller reserves the right to discontinue or change any design or color of any product without notice or liability. If products of the type originally purchased are no longer available at the time a claim is submitted, seller may substitute another product determined by seller to be of comparable quality and price.
- This warranty is in lieu of all other warranties, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose. Your exclusive remedy for any breach of warranty is as set forth in this warranty. This warranty gives you specific legal rights. You may have other rights which vary from state - to - state and province - to - province.

Warranty Exclusions

- Product failure caused by accidents, misuse, natural disaster, vandalism, improper maintenance and the like
- Color change caused by weathering and/or normal abrasion
- Failure due to improper sub-surface preparation.

Available Remedies

Rubberecycle will repair or replace any segment of the AquaBond system that meets the warranty criteria.