

## 8 – Year Limited Warranty

Rubberecycle warrants that the Synthetic Turf playground surfacing system is free from defects in materials and workmanship for a period of 10 years.



### Coverage and length of Warranty

Rubberecycle warrants that for 8 years from the date of installation, the Synthetic Turf, when installed and maintained per manufacturers recommendations will retain at least 50% of it's pile fiber.

Rubberecycle further warrants that the Synthetic Turf will comply with the impact attenuation requirements set forth in the most recent version of ASTM F1292 applicable at the time of sale.

### Submitting a claim

All warranty claims should be submitted directly to the manufacturer.

Claims may be made via telephone by calling **1.888.436.6846**.

All claims must be accompanied with the following:

- Project name and location
- Contact information of the claimant
- Date of original installation
- A detailed description of the claimed defect and the date the defect was discovered
- Images of the defect
- Any other information deemed necessary by the manufacturer to ascertain the nature and scope of the claim.

### Additional Considerations

In the event that repair or replacement is made under this warranty, the remaining warranty applicable to the repaired or replaced product shall only extend for the time remaining under the original warranty.

- Seller reserves the right to discontinue or change any design or colour of any product without notice or liability. If products of the type originally purchased are no longer available at the time a claim is submitted, seller may substitute another product determined by seller to be of comparable quality and price.
- This warranty is in lieu of all other warranties, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose. Your exclusive remedy for any breach of warranty is as set forth in this warranty. This warranty gives you specific legal rights. You may have other rights which vary from state-to-state and province-to-province.
- The seller's liability is limited to the material and transportation costs of repair or replacement. The seller shall be responsible for the cost of installation or other work in connection with the repair or replacement only if such work was performed by the seller as part of the original contract.

### Available Remedies

Any portion of the Synthetic Turf that meets the warranty criteria will be repaired or replaced, at the seller's option based on the pro-rate schedule outlined herein. In certain circumstances, and at the sole discretion of the seller, seller may provide a refund in lieu of repair or replacement. In such circumstances, any refund will be prorated by 15% of the original manufacturer's selling price, based on each year, or partial year of use.

### Schedule of Coverage

Years After Original Installation Date	Purchaser/Owner's Cost
0-5	NO COST
6-7	75% OF REPLACEMENT PRICE
7-8	80% OF REPLACEMENT PRICE

### Warranty Exclusions

- Product failure caused by accidents, misuse, natural disaster, vandalism, improper maintenance and the like
- Failure due to improper design or installation of sub-surface
- Wear or abrasion under swing sets, slides and other high friction play equipment
- Packing and matting are inherent characteristics of turf products. All synthetic turf is subject to normal wear and tear. Normal wear and tear is not a manufacturing defect and is not covered by this warranty.